



IT Infrastructure Engineer & Atlassian Administrator (M/F/D)

As the **IT Infrastructure Engineer & Atlassian Administrator** you will successfully manage the configuration and enhancement of Jira and Confluence tools, including native functionality, researching, testing and implementing plugins and other integrations. You'll lead the management of Jira workflows, screen-, permission-, and notification schemes. In addition you'll be part of the internal IT Team, located in our Office in Hamburg, to administrate the internal IT infrastructure as well as provisioning, maintaining and improving the existing cloud infrastructure.

Your Tasks

- Administration of internal IT infrastructure
 - Provisioning, maintaining and improving our existing cloud infrastructure, e.g. e-mail services management, DNS management, etc.
 - Maintenance and setup of local IT infrastructure (Windows, Mac, Linux)
 - Troubleshooting problems and provides customer support for software operating systems and application issues.
- Configuring, managing, and enhancing Atlassian Cloud applications, Jira and Confluence, including native functionality as well as researching, testing, and implementing plugins and other integrations.
 - Managing Jira workflows, screen schemes, permission schemes, and notification schemes.
 - Understanding the current Atlassian tool process, gathering requirements, investigating potential solutions, analyzing impact, communicating with stakeholders, and implementing solutions
- Configuration and administration of Oracle Cloud Infrastructure for our customers
- Researching, designing, developing and/or modifying enterprise-wide systems and/or applications software
- Using tools such as Jenkins, Ansible, Jira, Confluence and BitBucket (Git) to improve and speed delivery of products and services
- Writing and updating technical documentation such as user manuals, system documentation and training materials.
- Revealing optimization potentials (technical and process-related)

Your Profile

- 1-3 years of experience in System Engineering.
- Experience with Cloud Infrastructure setup
 - Experience with Terraform, Oracle Cloud Infrastructure and/or Oracle DBA is an advantage



- Experience with setup of operating systems MS Windows, Linux
- Good overview over Atlassian tools suite and 3rd Party Apps
 - Experience in setting up and supporting Atlassian Tools (Jira, Confluence, etc.)
 - Basic JQL query experience.
 - Experience customizing Jira workflows, setting up dashboards, and generating reports
- Extensive experience with scripting and programming such as JavaScript, Groovy or Python
- Excellent problems solving skills
- Ability to work independently, and as a member of a team
- Fluent English is essential, German language is an advantage

What we offer

- Flexible working hours and locations
- Family- and friend friendly environment
- Multicultural and diverse offering inspiration
- Learning- and growing possibilities
- Challenging projects leveraging state-of-the-art technologies & tools
- A competitive compensation package

ABOUT US

We are passionate about Oracle Solutions!

We are an owner-managed IT service provider, founded in the early 90's as the first service provider for Oracle ERP solutions in Germany. We serve a large number of enterprises - Start-Ups, medium sized domestic and large US based multinationals - supporting their operations predominantly in Europe, but also in the US and APAC.

Our key services areas are

- Initial design & implementation
- Rollouts from the US to Europe
- Turnkey System Integrations
- Ongoing maintenance, training and support

Our office is located in Hamburg's middle/east, close to a protected landscape as well as to a varied and bustling neighborhood.

Our staff is intercultural and transnational. We have flat hierarchies with short decision paths, and live an open communication culture. We support the independent work of our agile working teams. We believe in efficient work, in which each of our employees contributes to the success of our services.

We're looking for you, to enhance our dream-team!