



## Automation and Digitization of Business Processes



### Documentation of service data with mobile end devices

#### Unused Digitization Potential

In many service companies, the degree of automation for the creation of outgoing invoices is high and the automatic acquisition of invoicing data in the accounting department is now standard. In contrast, upstream processes, such as documentation of the service with subsequent release by the client, are frequently still paper-bound. These manual steps in the process are time-consuming and prone to errors, often requiring extensive reprocessing.

#### Increases in Efficiency through Mobile Service Data Acquisition

With the innovative PDG application, you can document the service provided on site using a mobile end device (smartphone or tablet). Your client also issues their release directly via mobile device. The service data is thus available in the ERP system for the billing process without delay. You control your resources according to your needs and are always up to date on the current degree of fulfillment of services to be performed thanks to continuously updated real-time information. That creates transparency and lets you react flexibly to unforeseen changes. The application for tablets or smartphones is intuitive to operate and also offers a high level of user acceptance.



### Benefit from

- Always up-to-date order information for the employees on site
- Immediate recording of service provision
- Real-time information on the degree of order fulfilment
- Significant reduction in manual effort and error rate
- Faster invoicing of the service
- Increase in liquidity
- Strengthening customer relations
- Seamless integration with your Oracle ERP software