



Industry: Mass Book Trade

Employees: Approx. 2,000

## Volume:

around 540.000 deliverable articles in stock from over 4,700 publishing companies

Oracle Products and Services: Oracle EBS Purchasing Oracle EBS Inventory Oracle EBS Order Management Oracle EBS Warehouse management

## The E-Business Suite, a bestseller from Oracle's product line

Since more than 185 years KNV Zeitfracht GmbH has proven its core competencies in the distribution of books, maps, new media, games and gift articles – everything that you can purchase in a book store. The company functions as a link between publishing companies and book stores, with around 540,000 deliverable articles always in stock. Every article is listed in the in-house title data base, which also serves as a research tool for the book stores.



## **Powerful Partners**

PDG was starting at KNV Zeitfracht GmbH with the Adoption of the entire project with guarantee to appointed project milestones, after the loss of the implementation partner shortly before production start. Typical characteristics are the high volume (up to 80,000 position orders per hour) and 540,000 active articles continuously in stock.

Also important are existing additional developments in the book trade arena, leading to a challenging system landscape and the integration with a SAP financial accounting program.

## Turned into a success story

The main challenges at KNV Zeitfracht GmbH:

- Implementation and support while introducing the product modules purchasing and warehouse.
- Execution of a new process analysis for the order module and delivery of the outcome, so that the delivered systems are fine-tuned to all processes in regards to the high volume.
- Integration with a SAP financial accounting program
- Due to the involvement and training of the KNV Zeitfracht GmbH employees the entire maintenance of the KNV Zeitfracht GmbH IT systems could be insourced after initial introduction period.